

# Goal: Getting Payments Right

**Program or Activity**  
Special Supplemental Nutrition Program for Women, Infants, and Children

**Reporting Period**  
Q4 2019

**Change from Previous FY (\$M)**

**-\$89M**

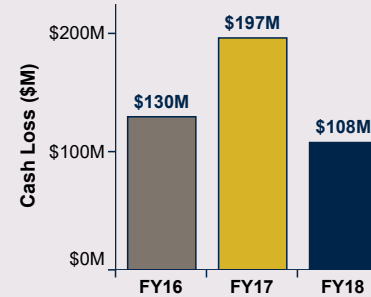


**USDA** **USDA**  
Special Supplemental Nutrition Program for Women, Infants, and Children

**Brief Program Description:**

WIC provides Federal grants to States for supplemental foods, health care referrals, and nutrition education/breastfeeding support for low-income pregnant and postpartum women, and to infants and children up to age five who are at nutritional risk.

**Cash Loss by FY (\$M)**



Key Milestones	Status	ECD
1 Finalize estimated cash loss estimation methodology	Completed	Oct-18
2 Identify estimated cash loss amount for FY 2018	Completed	Oct-18
3 Identify true root causes of cash loss	Completed	Oct-18
4 Develop mitigation strategies to get the payment right the first time	Completed	Oct-18
5 Evaluate the ROI of the mitigation strategy	Completed	Aug-19
6 Determine which strategies have the best ROI to prevent cash loss	Completed	Aug-19

Quarterly Progress Goals	Status	Notes	ECD
1 Q4 2019 Move two resources (WIC Vendor Management and Food Delivery Handbook update; and WIC Certification and Eligibility Handbook) through clearance in preparation for release.	On-Track	Both documents are in draft.	Oct-20

Recent Accomplishments	Date
1 Updated draft WIC Certification and Eligibility Handbook and continued to move through clearance process as planned (draft is currently under review/in clearance).	Jul-19
2 Award contract to develop a new WIC Vendor Management data system.	Sep-19
3 Provided the FY 2019 Q4 ME Closure progress report to Regional Offices.	Sep-19

FY18 Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$108M	Administrative or process errors made by: state or local agency	This root cause applies because access to WIC benefits and services are dependent on State agencies to manage Program funds and caseload in accordance with federal requirements.	To ensure that WIC State/local agencies operate the Program in accordance with federal requirements, FNS conducts oversight (management evaluations), provides ongoing technical assistance, and develops resources targeted to key needs.	Areas of noncompliance will be identified through oversight, and corrected through technical assistance and the provision of resources (developed to assist State/local agencies as they develop/update policies/procedures).

**Cash Loss** - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.