## Key Milestones

<table>
<thead>
<tr>
<th></th>
<th>Status</th>
<th>ECD</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Finalize estimated cash loss estimation methodology</td>
<td>Completed</td>
</tr>
<tr>
<td>2</td>
<td>Identify estimated cash loss amount for FY 2018</td>
<td>Completed</td>
</tr>
<tr>
<td>3</td>
<td>Identify true root causes of cash loss</td>
<td>Completed</td>
</tr>
<tr>
<td>4</td>
<td>Develop mitigation strategies to get the payment right the first time</td>
<td>Completed</td>
</tr>
<tr>
<td>5</td>
<td>Evaluate the ROI of the mitigation strategy</td>
<td>On-Track</td>
</tr>
<tr>
<td>6</td>
<td>Determine which strategies have the best ROI to prevent cash loss</td>
<td>On-Track</td>
</tr>
</tbody>
</table>

## Quarterly Progress Goals

### Q2 2019
1. **Review Component corrective action plans (CAPs), monitor milestone dates to ensure progress is being made, review artifacts or evidence supporting the closure of milestones and CAPs, and continue to report metrics on top monetary loss errors.**
   - Status: On-Track
   - Notes: N/A
   - ECD: Aug-19

2. **Achieve a monthly/quarterly Defense Travel System improper payments rate below 5.75 percent.**
   - Status: On-Track
   - Notes: Defense Travel System improper payment metrics are reported by DFAS to DoD Components on a monthly/quarterly basis.
   - ECD: Sep-19

## Recent Accomplishments

1. **In FY 2018, the DoD Travel Pay program met its improper payment target rate (i.e., 6 percent) for the first time in six years.**
   - Date: Nov-18

2. **DoD Components finalized and established corrective action plans (CAPs) for travel improper payments.**
   - Date: Dec-18

## FY18 Amt($)

<table>
<thead>
<tr>
<th></th>
<th>Root Cause Description</th>
<th>Mitigation Strategy</th>
<th>Anticipated Impact of Mitigation</th>
</tr>
</thead>
<tbody>
<tr>
<td>$126M</td>
<td>Administrative or Process Errors Made by: Federal Agency Errors caused by incorrect data entry, classifying, or processing of applications or payments.</td>
<td>Require corrective action plans (CAPs) to be completed, provide additional guidance and focused training, as well as increase visibility of improper travel payments to senior accountable officials and enhance travel system controls.</td>
<td>Reduce travel improper payments and comply with the program’s annual target rate for improper payments.</td>
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**Change from Previous FY ($M)**

<p>| |</p>
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>-$25M</td>
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</table>

**Cash Loss by FY ($M)**

<table>
<thead>
<tr>
<th></th>
<th>FY16</th>
<th>FY17</th>
<th>FY18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash Loss ($M)</td>
<td>$141M</td>
<td>$151M</td>
<td>$126M</td>
</tr>
</tbody>
</table>

**Recent Accomplishments**

- In FY 2018, the DoD Travel Pay program met its improper payment target rate (i.e., 6 percent) for the first time in six years.
- DoD Components finalized and established corrective action plans (CAPs) for travel improper payments.

**Cash Loss**

Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.