

Goal: Getting Payments Right



VA
Purchased Long Term Services and Support

Brief Program Description:

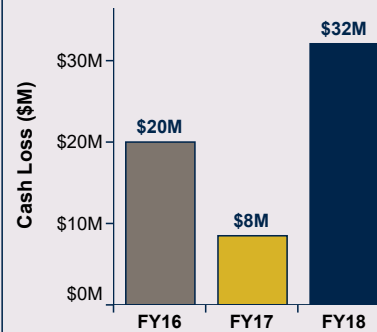
PLTSS strives to empower Veterans and the Nation to rise above the challenges of aging, disability, or serious illness. GEC programs are for Veterans of all ages, including older, frail, chronically ill patients, their families and their caregivers.

Change from Previous FY (\$M)

\$24M



Cash Loss by FY (\$M)



Key Milestones		Status	ECD
1	Finalize cash loss estimation methodology	Completed	Nov-18
2	Identify cash loss amount for FY 2018	Completed	Nov-18
3	Identify true root causes of cash loss	Completed	Nov-18
4	Develop mitigation strategies to get the payment right the first time	Completed	Dec-18
5	Evaluate the ROI of the mitigation strategy	On-Track	Sep-19
6	Determine which strategies have the best ROI to prevent cash loss	On-Track	Dec-19

Quarterly Progress Goals			Status	Notes	ECD
1	Q4 2018	Define the process to purchase care consistent with VAAR requirements for individual authorizations less than \$10,000 and increase the percentage of VAAR compliant individual authorizations less than \$10,000 to purchase care in the community with the	On-Track	Held discussions with Office of Community Care to have Leadership issue OCC Memorandum for PLTSS that defines the process explaining how eCert is being modified to electronically track the approval of designations to bring PLTSS in compliance with VA	Mar-19
2	Q4 2018	Develop and implement process for converting Basic Ordering Agreements to Indefinite Delivery Indefinite Quantity (IDIQ) contracts to ensure Ordering Officers are in place and contracts are compliant with FAR.	On-Track	Currently in the process of conducting an inventory on the ordering officers delegations for facilities that have converted IDIQ's within the last 18 months.	Feb-19

Recent Accomplishments		Date
1	Identified VAMCs using IDIQs in conjunction with contracting, in effort to become FAR compliant.	Oct-18
2	Reviewed existing delegated signature process for individual authorizations <\$10,000 and application for PLTSS in effort to become VAAR compliant.	Oct-18
3	Secured approval for additional detail to support IPERA that will help reduce lack of documentation errors (see Root Cause #2).	Nov-18

FY18 Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$29M	Administrative or process errors made by: federal agency	Failure to follow Federal and VA Acquisition Regulations (VAAR) related to placing orders for both Basic Ordering Agreements and Indefinite Delivery Indefinite Quantity (IDIQ) contracts.	Develop and implement process for converting Basic Ordering Agreements to IDIQ contracts and ensure Ordering Officers are in place and contracts are compliant with FAR.	Once the ordering officers delegations are in place, the IDIQ's will become FAR compliant and therefore proper payments.